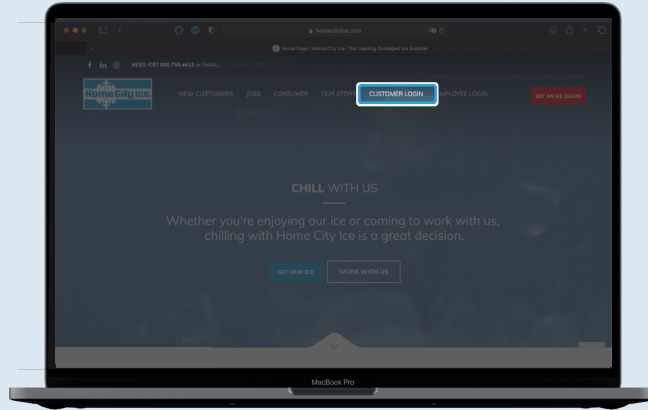# Home City Ice

Home City Ice is pleased to offer enhanced self-service capabilities to elevate your customer experience.
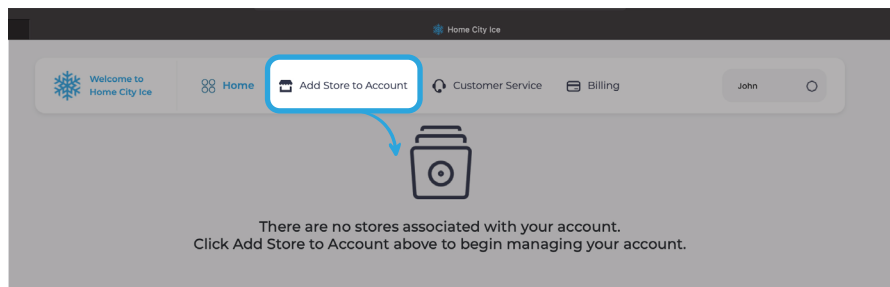
How to use our Customer Login

1 Go to **homecityice.com** and click on **Customer Login**

2 If you have an account, please **Log In**

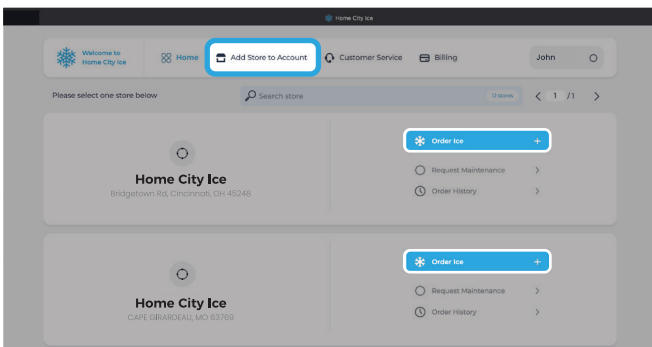If not, please **Register** with one of the options below

3 Please **Add Store** to Account. You can add as many stores as you would like!

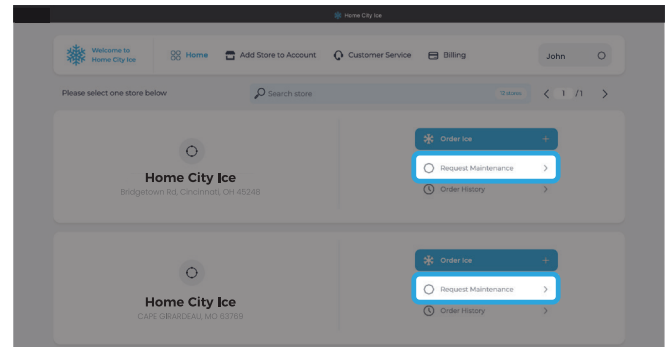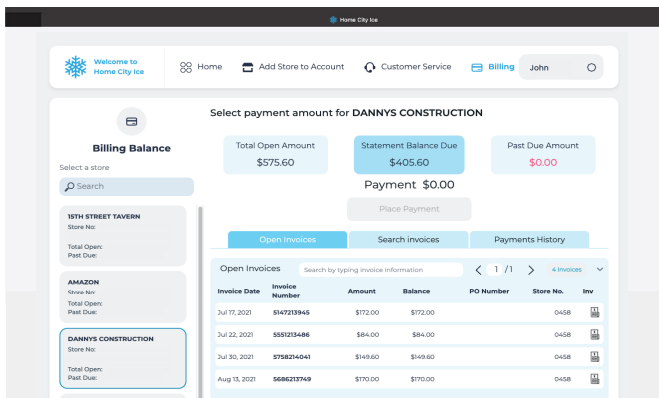Please reach out to **AROnLine@HomeCityIce.com** with questions or issues

How to order Ice

1. Find a store
2. Click on **Order Ice** option Select the bag size and enter in how many you need or 'fill up'.
3. Enter order comments and submit your order.
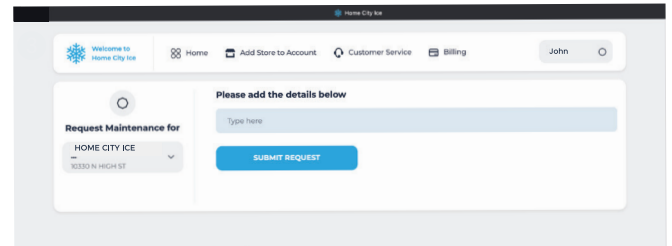
How to Request Maintenance

1. Find a store.
2. Click on **Request Maintenance** option.
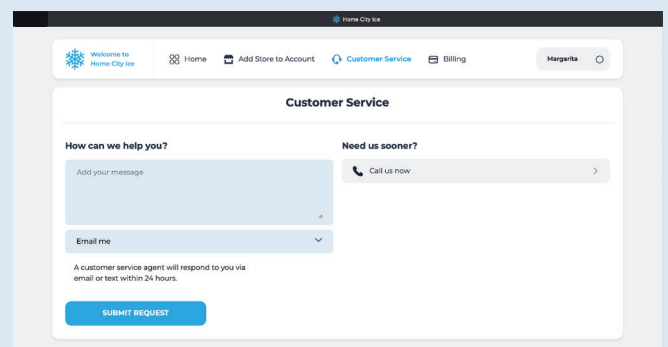3. Enter brief description of box issue and submit.

Billing, Balance and Payments

1. View your statement balance.
2. Place online payments.
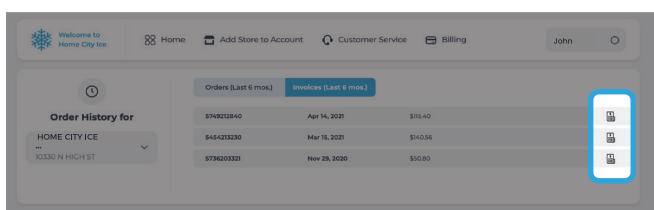3. View your payment history.
4. Download and print invoice copies.

How to Contact Customer Service

How to Print and View Invoices

1. Find a store.
2. Click on **Order History**
3. On the left, all orders in the last 6 months will generate.
4. Click the icon to download and print invoice.

1. Click on the Customer Service Tab
2. Enter brief description.
3. Submit request.

Please reach out to **ARОnLine@HomeCityIce.com** with questions or issues